

Utilization Review Orders Released by DIFS
INDEX OF PARTIAL WINS/PARTIAL LOSSES FOR PROVIDERS
Over Period from January 1, 2023 to September 30, 2023
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No.	Date	Order No.	Provider	Insurer	MVA Date	Issue	Type of Treatment	Codes Billed (if any)	IRO	Standards Relied Upon	Monetary (\$) Award (if any)
1	1/3/2023	22-2067	TBI Solutions, LLC	Auto Club Group Ins Co	Unidentified	Cost	Psychotherapy treatments	97129 and 97530	None	AAPC, CMS Physician Fee Schedule; and FAIR Health benchmark database	Yes, some additional reimbursement, plus penalty interest
2	1/23/2023	22-2136	Amigo Mobility Center	Citizens Ins Co of America	Before June 11, 2019	Cost	DME; power wheelchair and accessories	K0681; E1028; E2377; E2313; E1007; E1012; E0953	None	AAPC; CMS DMEPOS Fee Schedule	Yes, some additional reimbursement; plus penalty interest
3	1/27/2023	22-2142	Aquaticare Physical Therapy	Auto Club Grp Ins Co	March-20	Medical necessity/overutilization	Physical therapy	97110; 97014; 97530; 97140; 97112; and 97162	Physical therapist	APTA guidelines	Yes, reimbursement for some dates owed, plus penalty interest
4	2/10/2023	22-2196	Alliance Physical Therapy Group	GEICO Indemnity Co	May-22	Medical necessity/overutilization	Physical therapy	97110; 97112; 97140; 97530; 97162	Physical therapist	ODG and APTA Guidelines	Yes, reimbursement for some dates owed, plus penalty interest
5	3/27/2023	23-1007	The Recovery Project	MemberSelect Ins Co	December-21	Cost & medical necessity/overutilization	Physical therapy and non-emergency medical transportation	97124; 50215	Physiatrist	ODG Guidelines	Yes, reimbursement for some dates owed, plus penalty interest
6	4/7/2023	23-1032	Recovery Counseling	MIC General Ins Corp	November-00	Medical necessity/overutilization	Psychotherapy; cognitive behavioral treatments; associated travel and mileage	90837; 97129; 97130; 99082; and A0425	Certified brain injury specialist & rehabilitation counselor	APA; BIAA and ACA Guidelines	Yes, payment per MCL 500.3157 for certain treatment
7	4/7/2023	23-1054	Lighthouse Traverse City	Frankenmuth Ins Co	Unidentified	Cost	Physical therapy	97162; 97113	None	AAPC and CMS Physician Fee Schedule	Yes, payment per MCL 500.3157 for certain treatment
8	4/17/2023	23-1051	Spectra Med	Progressive Marathon Ins Co	Before 6/11/2019	Cost; no payment made for A4649	DME; medical equipment and surgical supplies and mileage to deliver medical supplies	E1399; A4649	None	None identified	Yes; "reasonable" reimbursement owed for supplies (only), plus penalty interest
9	4/17/2023	23-1045	ComForCare Northern Michigan	State Farm Mut Auto Ins Co	Before 6/11/2019	Cost	Attendant care services	G0156	None	FAIR Health Benchmark Database	Yes, additional reimbursement owed, plus penalty interest
10	5/4/2023	23-1056	Amigo Mobility Center	Citizens Ins Co of America	Before 6/11/2019	Cost	Durable medical equipment (DME); power wheelchair and accessories	K0681; E2363; E1028; E2377; E2313	None	AACP and CMS Physician Fee Schedule	Yes, additional reimbursement owed, plus penalty interest
11	5/5/2023	23-1090	MedStar Ambulance Service	Pioneer State Mut Ins Co	Unidentified	Cost	Non-emergency medical transportation; emergency ambulance transport	A0427; A0428; and A0425	None	FAIR Health Benchmark Database	Yes, additional reimbursement for certain treatment, plus penalty interest
12	6/23/2023	23-1163	Trinity Health IHA Med Group	Auto-Owners Ins Co	April-17	Medical necessity/overutilization	Physical therapy	97530; 97112; 97110; 97140	Physiatrist w/ cert in pain medicine spinal cord injury medicine	ACOEM Guidelines	Yes, partial reimbursement owed, plus penalty interest
13	6/23/2023	23-1143	Recovery Counseling	MIC General Ins Co	November-00	Medical necessity/overutilization	Psychotherapy treatment; cognitive behavioral therapy; associated travel and mileage	90837; 97129; 97130; 99082; A0425 and 90834	Certified brain injury specialist and rehabilitation counselor	APA, BIAA and American Counseling Association Guidelines	Yes, payment for 90837 and 90834, plus penalty interest
14	8/31/2023	23-1301	Advanced Rehab Management Serv	Home-Owners Ins Co	Jan-23	Medical necessity/overutilization	Physical therapy treatment	97010; 97014; 97110; and 97140	Physiatrist w/ cert in pain medicine	ACOEM Guidelines	Yes, some payment per MCL 500.3157, plus penalty interest
15	9/5/2023	23-1179	Care First Group Living	Progressive Marathon Ins Co	Before 6/11/2019	Cost & medical necessity	Residential care and attendant care services	T2033 and S5125	Physiatrist w/ cert in pain medicine	AAN and ACRM Guidelines	Yes, additional reimbursement owed for AC only, plus penalty interest