

STATE OF MICHIGAN

IN THE CIRCUIT COURT FOR THE COUNTY OF WAYNE

EMMALEE SHAW,

Plaintiff,

vs.

Case No. 92-227823 NO

Hon. James E. Mies

SAMIR DANOU, MID-ATLANTIC,
INC., a Michigan corp., d/b/a
CONNER'S SUPER STORE, and SUPERMARKET
PLANNING AND MANAGEMENT, INC., a
Michigan corp., Jointly and
Severally,

Defendants.

ALEXANDER M. KELIN (P29030)
Attorney for Plaintiff

IMANTS M. MINKA (29211)
Attorney for Defendant

PLAINTIFF'S RESPONSE TO DEFENDANT'S
MOTION FOR SUMMARY DISPOSITION

NOW COMES Plaintiff, EMMALEE SHAW, by and through her attorneys, STEGMAN & KELIN P.C., By ALEXANDER M. KELIN, and in response to Defendant's Motion for Summary Disposition states as follows:

1. Denied for the reason that same is untrue in the manner and form as alleged.
2. Denied for the reason that same is untrue in the manner and form as alleged.

WHEREFORE, Plaintiff, EMMALEE SHAW, prays that this Honorable Court deny Defendant's Motion for Summary Disposition and award costs and attorney fees so wrongfully incurred in having to defend said Motion.

STEGMAN & KELIN, P.C.

Alexander M. Kelin
BY: ALEXANDER M. KELIN (P29030)
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29777 Telegraph Road
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Southfield, MI 48034
(810) 827-7000

Dated:

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Attorney for Defendant

PLAINTIFF'S BRIEF IN SUPPORT

NOW COMES, Plaintiff, EMMALEE SHAW, and in Support of Her Response to Defendant's Motion for Summary Disposition, states as follows:

INTRODUCTION

Plaintiff has three arguments why summary disposition is improper. First, the defect which caused Ms. Shaw's accident is not open and obvious. If Defendant claims that it is, this is a fact issue which should be determined by the trier of fact. Secondly, based upon the landmark case of Riddle v McLouth Steel, 440 Mich 85, 485 N.W.2d 676 (1992), even if the defect in this case were open and obvious, which it is not, Defendant would still have

a duty to warn. Finally, Riddle, Id, only affects the duty to warn theory. It does not have any effect on other theories. Because Plaintiff has alleged theories other than duty to warn, Defendant is not entitled to a full summary disposition.

Plaintiff would also have this Honorable Court take notice that Defendant lied to the Court citing the wrong holding of the Ward case in its brief. This is a serious error in that Defendant's motion appears to be based on the Ward case. In Defendant's brief at page 6, Defendant states "The Ward court found that the premises owner owed no duty to Ward and concluded the Defendant was not negligent." This is completely opposite of the actual holding in the case. Had Defendant bothered to read Ward v K-Mart Corp., 136 Ill.2d 132, 143 Ill. Dec. 288, 554 N.E.2d 223 (1990), Defendant would see the case held that Defendant did owe Plaintiff a duty to warn. Throughout the Ward opinion, in numerous places, the Illinois Supreme Court stated defendant did owe a duty to warn Plaintiff. See N.E.2d pages 224, 229 and 234. A copy of the case is attached for the court's convenience.

The Defendant in this case was incorrect when it told this Honorable Court the Ward court found no duty. Thus, defendant's numerous reliance on the Ward case in it's motion are misplaced and the case actually supports plaintiff's position.

FACTS

This case arises out of an accident that occurred on October 21, 1991 at approximately 7:45 p.m. October 25th was a dark, rainy night. At the time of the accident, Ms. Shaw had been shopping at a mall owned by Defendant. She drove to the shopping center and went into a store. When she was done shopping, she returned to her vehicle and was attempting to drive out of the shopping center when her car struck a concrete lamp post which was in the parking lot. Ms. Shaw sustained severe, serious injuries.

The parking lot, which Defendant owns, had at one time light poles in the concrete posts. However, the light poles were removed, and all that was left were concrete bases without the lights or the poles in them. The concrete bases are lower than the hood of an automobile so that when you are driving in an automobile you cannot see them. However, they are high enough so that if you hit them you will cause some serious damage. The concrete bases have nothing on them to let a motorist know they are there. The concrete bases are approximately 2 feet tall. Since the poles have been taken out of the bases, there is no lighting in the parking lot near these bases.

The Plaintiff has shopped at this shopping center in the past, and while she was generally aware that parts of the parking lot contained these concrete bases, she did not know exactly where each of the bases were. "...I would not know where each one of them were at." (Shaw deposition, page 28) Also, at the time of the

accident, it was dark and rainy outside.

At the time of the accident, Ms. Shaw had her headlights and her windshield wipers on. Both of her headlights were working as were her windshield wipers. She could see out of her windshield and had let her windows defrost before she began driving. She was proceeding at the posted speed limit when she struck one of these concrete posts.

A complaint was filed, and Plaintiff has alleged several theories including Defendant's failure to inspect, maintain, repair, and warn.

ARGUMENT

A motion for summary disposition tests whether there is a factual support for a claim. In deciding on it, the trial court must give the benefit of reasonable doubt to the nonmoving party. Libralter v Chubb Group, 199 Mich App 482, 502 N.W.2d 742 (1993). It determines whether a record might be developed which would leave open an issue upon which reasonable minds could differ. Hutchinson v Allegan Co. Bd. of Road Comm'rs. (On Remand), 192 Mich App 472, 418 N.W.2d 807 (1992). "All reasonable inferences are drawn in favor of the nonmoving party." Mt. Caramel Mercy Hospital vs. Allstate Ins. Co., 194 Mich App 580, 487 N.W.2d, 849 (1992).

I. THE CONDITION WAS NOT OPEN & OBVIOUS

The concrete base Ms. Shaw struck was not open and obvious. If Defendant claims it was, then this is a fact question to be decided by the trier of fact and summary disposition is improper.

The Michigan Supreme Court has held in the case of Ackerberg vs. Muskegon Osteo. Hosp, 366 Mich 596, 115 N.W.2d 290 (1962):

"...despite the Plaintiff's contributory negligence, there was a question of fact regarding the Defendant's negligence that was appropriate for jury consideration."

"If honest differences of opinion between men of average intelligence might exist, the issue should not be resolved by the Court alone."
Ackerberg, supra,

The Michigan Supreme Court reversed the directed verdict for the Defendant in Ackerberg.

The Michigan Supreme Court in Riddle v McLouth Steel, 440 Mich 85, 485 N.W.2d 676 at FN 8, stated: "Our conclusions in Ackerberg and Quinlivan regarding a premises owner's duty to invitees are nonetheless appropriate today."

In Ackerberg, the Plaintiff walked into the emergency room of a hospital with his daughter. While his daughter was being cared for by the doctors, Plaintiff needed fresh air and walked through the entrance from which he had entered and fell from a platform

which was located in front of the emergency entrance. The platform was 16 feet long and extended 5 feet. It was raised from 23 to 36 inches. The Michigan Supreme Court reversed the directed verdict in Defendant's favor and remanded the case for a new trial.

The Michigan Supreme Court in Riddle, supra, found persuasive the Illinois Supreme Court case of Ward v K Mart Corp., 136 Ill 2d 134, 544 N.E.2d 223, (1990). The Supreme Court in Ward held:

"The argument that the obviousness always takes the danger beyond the scope of Defendant's duty does not address the simple fact that **the same hole in the ground, perfectly obvious by day is not obvious under cover of total darkness.**"

Ward, N.W. 2d 229. (emphasis added)

As the facts in this case show, this incident occurred when it was dark out. Thus, it was not open and obvious.

"Whether in fact the condition itself served as adequate notice of its presence or whether additional precautions were required to satisfy the Defendant's duty are questions properly left to the trier of fact." Ward, supra at 234.

The Michigan Court of Appeals in Novotney v Burger King Corp. (On Remand), 198 Mich App 470, at 475, 499 N.W.2d 379 (1993) has stated the test that should be used to determine whether a condition is open and obvious is:

"The equation involved is whether the danger, as presented, is open and obvious. The question is: Would an average user with ordinary intelligence have been able to discover the danger and the risk present upon casual

inspection. That is, is it reasonable to expect that the invitee would discover the danger? ...Whether the ramp was noticeable in its existing condition." at pg 475.

The question, therefore, in this case is: Would the ordinary user driving in an automobile on a dark, rainy night discover the concrete base? The answer is "No!".

These concrete bases are lower than the hood of an automobile so you cannot see them when you are sitting in your vehicle. The concrete post which Ms. Shaw ran into was in the middle of the parking lot, had no light pole in it, and therefore, was not lighted. It was a dark, rainy night. The concrete bases are the same color as the parking lot. This is not a condition which is open and obvious.

The Michigan Court of Appeals in Novotney, supra, also held that Plaintiff's knowledge of the defect is not relevant.

"It is not relevant to the disposition of this matter whether Plaintiff actually saw the handicap ramp. The question, however, is not how noticeable the ramp was to plaintiff, but whether it was noticeable to the ordinary user upon casual inspection."

The Michigan Supreme Court in Riddle, supra at 99, has held:

"It is unquestionably relevant whether the injured party was exercising a reasonable degree of care for his own safety."

In fact, Ms. Shaw was doing everything possible to care for her own safety. She had her headlights on, her windshield wipers were going. (Shaw deposition pps. 12 & 25) She could see out her window. (Shaw deposition p. 12) She was going the posted

speed limit. (Shaw deposition p. 27) She has no vision problems and has no problems seeing at night (Shaw deposition pps. 5 - 12) She had allowed the windows to defrost before she drove. (Shaw deposition p. 25) There was nothing more Ms. Shaw could have done to discover this defect unless she had someone sitting on the hood of her car with a bright light looking at the ground while she drove. It is not reasonable to expect this.

The condition here was not open and obvious, and if Defendant claims it was, it is a fact question for the trier of fact. Summary disposition is improper.

**II. EVEN IF THE CONDITION IS OPEN & OBVIOUS
DEFENDANT STILL HAS A DUTY TO WARN**

Even if the condition was open and obvious, which it is not, the Defendant would still have a duty to warn.

Riddle v Mclouth Steel, 440 Mich 85, 485 N.W.2d 676 (1992) is the landmark case in Michigan discussing a landowner's duty to warn when a condition is open and obvious. The Michigan Supreme Court in Riddle, held:

"...where the dangers are known to the invitee or are so obvious that the invitee might reasonably be expected to discover them, an invitor owes no duty to protect the invitee unless he should anticipate the harm despite knowledge of it on behalf of the invitee. at p. 96 (emphasis added)

"If the conditions are known or obvious to the invitee, the premises owner may nonetheless be required to exercise reasonable care to protect the invitee from the danger." at p. 97 citing Quinlivan v Great Atlantic & Pacific Tea Co. Inc., 395 Mich 244; 235 N.W.2d 732 (1975)

The Michigan Supreme Court in Riddle, supra, found persuasive the Illinois Supreme Court case of Ward v K-Mart Corp., 136 Ill 2d 132, 554 N.E.2d 223 (1990) which held:

"The scope of Defendant's duty is not defined by reference to Plaintiff's negligence or lack thereof. The focus must be on the Defendant. A major concern is whether Defendant could reasonable have foreseen injury to Plaintiff." N.E. at 230.

Thus, the court must look at the Defendant's knowledge not Plaintiff's.

In this case, Defendant should have known that the concrete bases in this case were not noticeable in their existing condition and Defendant should have anticipated the harm.

"The 'obviousness' of a condition or the fact that the injured party may have been in some sense 'aware' of it may not always serve as adequate warning of the condition and of the consequences of encountering it." Ward, supra, N.E.2d at 230.

"...a Plaintiff's own fault in encountering such a condition will not necessarily bar his recovery." Riddle, supra, at 99

Following the reasoning of the Michigan Supreme Court, Defendant should have anticipated the harm despite Plaintiff's "knowledge" of the condition. It is not relevant to Defendant's

duty of care that the plaintiff was "aware" that the parking lot contained these concrete bases -- Plaintiff testified while she was generally aware these bases existed she did not know the exact location of the bases (Shaw deposition p. 28).

Defendant should have known that someone coming into his shopping center, even if they saw the bases on their way in, would nonetheless still be harmed by the bases. Defendant should have anticipated that people, after spending time shopping at his center, would inadvertently forget about the bases.

The Michigan Supreme Court in Riddle, supra at p. 94, relied on the Restatement (Second) of Torts, section 343A. Comment (f) of the Restatement (Second) of Torts states:

"Where the possessor has reason to expect that the invitee's attention may be distracted, so that he will not discover what is obvious, or will forget what he has discovered,...In such cases, the fact that the danger is known, or is obvious, is important in determining whether the invitee is to be charged with contributory negligence. It is not, however, conclusive in determining the duty of the possessor, or whether he has acted reasonably under the circumstances."

The Ward case, supra, is exactly on point. In Ward, the Plaintiff walked into a K-Mart store past a 5' tall concrete post. Plaintiff shopped in the store, bought a bathroom mirror, and when he exited the store, walked into this 5' tall concrete post. The Illinois Supreme Court held that the Defendant owed Plaintiff a duty to warn despite Plaintiff's knowledge of the condition, and reversed

the directed verdict that was granted to Defendant. The Supreme Court in Ward held:

"Defendant had reason to anticipate that customers shopping in the store would, even in the exercise of reasonable care, momentarily forget the presence of the posts which they may have previously encountered by entering through the customer entrance door." at p. 233.

In our situation, Plaintiff momentarily forgot the presence of the posts after she was done shopping. Following the reasoning of Ward, Defendant here should have anticipated those shopping in his center would also momentarily forget the presence of the posts.

"...defendant can be expected under certain circumstances to anticipate that customers even in the general exercise of reasonable care will be distracted or momentarily forget." Ward, supra at 234.

Most importantly, however, is the fact that the burden on the Defendant to avoid the harm would be slight. "The burden on the Defendant of protecting against this danger would be slight. A simple warning or a relocation of the post may have sufficed." Ward, supra at 233.

"A simple warning may well serve to remove the unreasonableness of the danger posed by the post." Ward, supra at 234.

Defendant knew these concrete posts existed. Defendant knew the lights and poles had been removed. Defendant knew the concrete posts were not lighted. Defendant knew that people would

be shopping at his business at night. Defendant knew that in Michigan it rains. Defendant knew that these posts are 26" high, and that a person sitting in an automobile would not see them. Defendant knew all of this and knew that harm was likely to result. Thus, Defendant owed Plaintiff a duty of care to warn. Yet, Defendant did nothing to make these concrete posts safe.

III. OTHER THEORIES HAVE BEEN ALLEGED BY PLAINTIFF
AND, FULL SUMMARY DISPOSITION SHOULD NOT BE ALLOWED

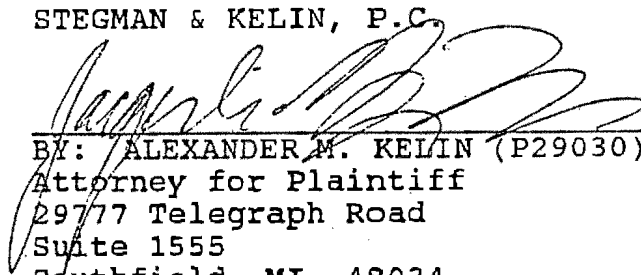
Even if this motion is interpreted in the light most favorable to Defendant, which is not the way to interpret it, full summary disposition could not be allowed. Riddle v McLouth Steel, supra, only affects a Defendant's duty to warn. It does not affect other theories against the Defendant.

In this case, Plaintiff has alleged theories other than duty to warn. While we are not conceding the condition is open and obvious, or that the Defendant had no duty to warn, even if both of those were true, because Plaintiff has alleged other theories, the most Defendant can hope to accomplish by this motion is a partial summary disposition.

Plaintiff has alleged other theories including, failure to inspect, failure to maintain, and failure to repair and Defendant has not cited any law or facts which would support summary disposition for these other theories. Thus, Defendant is not entitled to full summary disposition.

WHEREFORE, Plaintiff respectfully requests this Honorable Court deny Defendant's Motion for Summary Disposition and grant Plaintiff costs and attorney fees so wrongfully incurred in having to defend said motion.

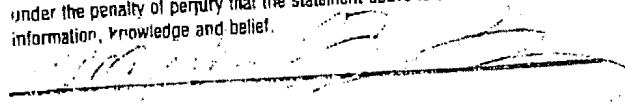
STEGMAN & KELIN, P.C.


BY: ALEXANDER M. KELIN (P29030)
Attorney for Plaintiff
29777 Telegraph Road
Suite 1555
Southfield, MI 48034
(810) 827-7000

DATED:

PROOF OF SERVICE

The undersigned certifies that a copy of the foregoing instrument was served upon the attorneys of record of all parties to the above cause by mailing the same to them at their respective business addresses as disclosed by the pleadings of record herein, with postage fully prepaid thereon on the _____ day of _____, 19____. I declare under the penalty of perjury that the statement above is true to the best of my information, knowledge and belief.



347, 68 Ill.2d at 171, 11 Ill.Dec. 262, 54 N.E.2d 870, in this case it contributed to defendant's understanding that he was being held as a criminal suspect. At the second meeting, this admonishment concerning his *Miranda* rights was repeated. It would indeed be confusing to be informed that one has a right to counsel and when counsel is requested to be told that you cannot have counsel because you are in custody. Defendant testified that he felt that he was subject to the officer's control and did not feel free to leave until told so by Lukowski. This conclusion is reasonable. Defendant had just previously been in custody, he was compelled to return or else be subject to arrest, and during both interrogations he was treated the same and given the same conflicting signals regarding his rights.

Two final inquiries should be made. Consideration should be made of the officer's knowledge and the focus of his investigation when determining what a reasonable person would think, although it is unlikely that this determination will control the decision of whether the interrogation is custodial. (See *Oregon v. Mathiason* (1977), 429 U.S. 492, 495, 97 S.Ct. 711, 714, 50 L.Ed.2d 711, 719 (*Miranda* warnings are not required merely because the person questioned is one whom the police suspect); *People v. United States* (1976), 425 U.S. 413, 417, 96 S.Ct. 1612, 1616, 48 L.Ed.2d 1, 8.) Before the police officers arrested him, defendant was unaware that he was the subject of any criminal suspicion. While at the station, he became aware that he was arrested as a result of the grenade and that Federal authorities wanted to speak to him. From this point on through the afternoon he knew that he was suspected of a criminal violation and there most likely was sufficient evidence to arrest, though it later became clear that the authorities desired further information on the subject and were not necessarily going to charge the defendant. At both meetings defendant was subjected to questioning, which in large part was meant to elicit incriminating remarks relevant to the charge. This was done even though defendant had made clear that he did not want to make a state-

ment which could be used to incriminate him.

Our last inquiry is the officer's subjective intent as to whether or not defendant was in custody. Lukowski stated that he did not consider the defendant under arrest and would not have had him arrested if he had not shown up at the second meeting. However, in light of our analysis and the trial court's conclusion, to a reasonable man innocent of a crime the opposite conclusion is understandable. At least the trial court's finding to that effect is not against the manifest weight of the evidence.

In a number of cases where a person voluntarily came to a police station and made incriminating statements courts have held there was not a custodial interrogation. We do not believe that our ruling is inconsistent with these cases. The defendant in *California v. Beheler* (1983), 463 U.S. 1121, 103 S.Ct. 3517, 77 L.Ed.2d 1275, phoned the police and told them about a crime in which he had participated. The police arrived at his home and found a gun in defendant's yard, after he had given his consent to the search. Later, defendant voluntarily agreed to accompany police to the station, although they specifically told him that he was not under arrest. He then gave a statement and went home. Five days later he was arrested. In *Oregon v. Mathiason* (1977), 429 U.S. 492, 97 S.Ct. 711, 50 L.Ed.2d 714, a police officer left a note at the apartment of a criminal suspect stating that he would like to talk to him. Defendant phoned the officer and said he would meet him wherever the officer would like. Since the station was only two blocks away, defendant went there. When told that he was a suspect in a theft and there was evidence linking him to it, defendant confessed. The police then read defendant his rights and he made a taped confession, after which he was allowed to leave. In both cases the Supreme Court held that there was nothing to indicate that defendant was taken into custody or significantly deprived of his freedom of action. The issue was raised in *People v. Wipfler* (1977), 68 Ill.2d 158, 11 Ill.Dec. 262, 368

N.E.2d 870, whether defendant was under arrest when he made incriminating remarks. The police in *Wipfler* left a message with defendant's mother that they would like to talk to him about some burglaries. Defendant and the officers had a friendly relationship and later that day he went to the station. Defendant was questioned and, after changing his story regarding his knowledge, said that he would tell the truth, at which point he was given his *Miranda* rights. In finding that he was not under arrest, this court noted that there was a lack of compulsion by the officers in obtaining or retaining his presence and that prior to the questioning there was no probable cause to arrest.

Certain factors distinguish this case from *Beheler*, *Mathiason* and *Wipfler*. Unlike those cases, less than two hours before this defendant went to Lukowski's office, he had been arrested in a public place, handcuffed and forcefully brought to a police station where he was subjected to a custodial interrogation. The condition for his being allowed to leave this setting was the agreement that he return at a specified time. It is reasonable to believe that defendant felt that if he did not return he would have breached his agreement and again would be subjected to a public arrest and interrogation at anytime. Also, before the questioning at Lukowski's office, unlike the situation in *Mathiason* and *Wipfler*, defendant was aware that he was a criminal suspect and that there was sufficient evidence against him to press charges. Before this interrogation began, he was immediately read his *Miranda* rights and he was not told he was free to leave if he so desired. In addition, in this case there was the confusing contradiction of the defendant's being told he could have an attorney, yet when he requested one he was told he was not entitled to one. Thus, evidence supports the conclusion that defendant was in custody and did not voluntarily arrive at the agent's office, rather there was compulsion on him to appear, and an important factor contributing to this is that shortly before he arrived at the office he had been held in custody.

For the reasons stated, we hold that the trial court's determination that a reasonable person, innocent of a crime, would believe he was in custody is not against the manifest weight of the evidence. The judgment of the appellate court is reversed, and the order of the circuit court is affirmed. The cause is remanded to the circuit court of St. Clair County.

Appellate court reversed; circuit court affirmed; cause remanded.



136 Ill.2d 132

143 Ill.Dec. 235

George WARD, Appellant,

v.

K MART CORPORATION, Appellee.

No. 65962.

Supreme Court of Illinois.

April 18, 1990.

Customer sued store for injuries sustained when he collided with five foot tall concrete post located near exit of store. The Circuit Court, Champaign County, Creed D. Tucker, J., granted department store's motion for judgment n.o.v., and customer appealed. The Appellate Court, 185 Ill.App.3d 153, 133 Ill.Dec. 170, 540 N.E.2d 1036, affirmed. On further appeal, the Supreme Court, Ryan, J., held that store owner's duty of reasonable care encompassed risk that one of its customers, while carrying large, bulky item, would collide with concrete post upon exiting customer door of home center section of store.

Reversed and remanded.

1. Judgment \Rightarrow 199(3.2, 3.5)

Trial \Rightarrow 139.1(17), 175

Directed verdicts or judgments n.o.v. ought to be entered only in those cases in which all of evidence, when viewed in its

...is not favorable to opponent, so over-
...favors movant that no contrary
...based on that evidence could ever
stand.

2. Negligence — 1

Essential elements of cause of action
based on common law negligence are exist-
ence of duty owed by defendant to plain-
tiff, breach of that duty, and injury prox-
imately caused by that breach.

3. Negligence — 136(14)

Whether duty exists in particular case
question of law to be determined by
court.

4. Negligence — 2, 10

Factors which are relevant to existence
of legal duty are reasonable foreseeability
of injury, likelihood of injury, magnitude of
burden of guarding against it, and conse-
quences of placing that burden upon defend-
ant.

5. Negligence — 97

Fact that person's injury resulted from
his encountering known or open and obvi-
ous condition on defendant's premises is
proper factor to be considered in assessing
person's comparative negligence.

6. Negligence — 97

Adoption of comparative negligence
has no effect on basic duty defendant owes
to plaintiff.

7. Negligence — 32(2.3)

Under Premises Liability Act, and at
least commonly under common law, land-
owner's or occupier's duty toward his invi-
ters is always that of reasonable care.
S.H.A. ch. 80, § 301 et seq.

8. Negligence — 1

Generally, party need not anticipate
negligence of others.

9. Negligence — 11

Store owner's duty of reasonable care
encompasses risk that one of its customers,
while carrying large, bulky item, would
collide with concrete post upon exiting cus-
tomer door of home center section of store.

Phebus, Tummelson, Bryan & Knox, Ur-
bana (Joseph W. Phebus and Jeffrey W.
Tock, of counsel), for appellant.

Robert P. Moore and David R. Moore,
Champaign, for appellee.

Justice RYAN delivered the opinion of
the court:

Plaintiff, George Ward, sued in the cir-
cuit court of Champaign County, seeking
damages for injuries he sustained when he
walked into a concrete post located just
outside a customer entrance to a depart-
ment store operated by defendant, K mart
Corporation. At the time of the injury,
plaintiff was carrying a large mirror which
he had purchased from defendant. Follow-
ing a jury trial and a verdict in favor of
plaintiff, the circuit court entered judgment
for defendant notwithstanding the jury's
verdict on the ground that defendant had
no duty to warn plaintiff of, or otherwise
protect him from, the risk of colliding with
the post. The appellate court, with one
justice dissenting, affirmed the judgment
n.o.e. and held that defendant owed no
duty to plaintiff under the circumstances of
this case because defendant could not rea-
sonably have been expected to foresee that
plaintiff, while carrying the mirror, would
fail to see or remember the post, which was
an obvious condition on defendant's premis-
es, and which plaintiff had previously en-
countered. (185 Ill.App.3d 153, 163, 133
Ill.Dec. 170, 540 N.E.2d 1036.) Plaintiff
appeals to this court pursuant to our Rule
315 (107 Ill.2d R. 315). We hold that defen-
dant's duty to exercise reasonable care ex-
tended to the risk that one of its customers
would collide with the post while leaving
the store carrying a large, bulky item. Ac-
cordingly, we reverse and remand.

Defendant operates a department store
in Champaign, Illinois. The store contains
a home improvements department. Toward
the northern end of the east side of
the store is an overhead, garage-type door.
Over this door is a large sign which states
"Home Center." Facing this large door
from the outside, approximately four feet
to the right, there is a smaller door approx-
imately 36 inches wide. On this smaller

door is a sign which states "Customer En-
trance." Both doors are orange in color,
while this section of the outside wall is
blue. Outside the smaller customer en-
trance door, and on either side of it, are
two concrete posts, painted dark brown,
and which stand approximately five feet
high and three feet apart. Both posts are
approximately 19 inches from the outside
wall of the K mart building, and are pre-
sumably intended to protect the doorway
from damage or interference by backing or
parked vehicles. When the customer en-
trance door is opened, the door will clear
the southern post by approximately four
inches, but will collide with the northern
post. When exiting the customer door,
there is a downward step of approximately
six inches. There are no windows or trans-
parent panels on or near the customer door
which would permit viewing the posts from
the interior of the store. At the time plain-
tiff sustained his injuries the large over-
head door was closed.

On October 11, 1985, plaintiff drove to
defendant's store and parked near the cus-
tomer entrance door to the Home Center
section of the store. Plaintiff walked past
the posts and entered the store through the
customer entrance door. Plaintiff testified
at trial that he did not recall entering the
store through this door prior to the date of
his injury, but that it was possible he had.
Plaintiff testified that he is a self-employed
parking lot designer and stripier. He stat-
ed that he had done work on the parking
lot area of the K mart store at which he
was injured, but had done no work in the
area of the door at which he incurred his
injuries. On direct examination, when
asked whether he saw the posts as he
entered the store, plaintiff responded,
"Yes, sir. I mean they were there. Sub-
consciously, I guess—they were there
when I went out, so, evidently, they were
there when I went in." Plaintiff's counsel
then asked plaintiff if he had made a men-
tal note of the presence of the posts as he
entered the store. Plaintiff responded,
"Yes, I guess. I don't know. I mean—
they were there. I just don't—." On
cross-examination, plaintiff testified as fol-

lows concerning his encounter with the
posts when he entered the store:

"Q. And you noticed these posts
when you went inside did you not?

A. Subconsciously.

Q. Well, would it be fair to say that
you noticed them more or less, yes?

A. More or less. Yes, sir.

Q. You didn't have trouble getting
around those posts on the way in, did
you, sir?

A. Not that I recall."

Plaintiff remained in the store for ap-
proximately one-half hour, during which
time he purchased a large bathroom mir-
ror, which was 5 feet long and approxi-
mately 1 1/2 feet wide. The mirror was
packed in a cardboard holder, but the face
of the mirror was not covered. Plaintiff
testified that after he paid for the mirror
he left the cash register, carrying the mir-
ror vertically and "kind of to the side." He
stated that he did not have the mirror in
front of his eyes at that time. When plain-
tiff reached the door, a store clerk released
a security lock, which permitted customers
to exit through the door by which plaintiff
had entered. Apparently, the door is de-
signed so that customers may freely enter
through it during business hours, but as a
means of preventing shoplifting, a security
lock must be released in order for custom-
ers to exit through the door. Plaintiff
opened the door by pressing against it with
his left shoulder. Plaintiff estimated that
he had taken from a half step to a full step
through the door when he "just saw stars,
and a—a bad pain, and then saw stars.
That was the last I recall." First the mir-
ror, and then plaintiff's head and face, col-
lided with the concrete post. Plaintiff tes-
tified that he could not see the post as he
exited the store because the mirror blocked
his view. He stated he was not in a hurry
at the time. Prior to exiting the K mart
store, plaintiff was not warned by way of a
sign or otherwise of the existence of the
posts outside the door.

As a result of the collision, plaintiff sus-
tained a cut to his right cheek. Immedi-
ately after the collision, plaintiff could not see
out of his right eye. Although part of the

case in that eye has since returned, the defendant's contention that eye is still obscured. Plaintiff has also experienced severe headaches of a kind which he did not experience before the collision with the post.

A Kmart employee who worked in the Home Center department at the time of plaintiff's injuries testified at trial that on any given day from one to 50 people would walk through the door through which plaintiff exited. The doctor testified that he had seen some people rush up against the post, but that prior to October 11, 1985, he had never seen anyone injured as a result of colliding with the post while leaving through the customer entrance door.

At the conclusion of the trial, the jury found for plaintiff and assessed plaintiff's damages at \$85,000. The jury further found plaintiff 20% comparatively negligent, resulting in a verdict of \$68,000.

The circuit court then granted defendant's motion for judgment notwithstanding the jury's verdict. The circuit court found that it should have allowed defendant's motion for a directed verdict. In entering the judgment *n.o.c.*, the circuit court concluded that defendant had no reason to expect that plaintiff's attention would be distracted when he exited the door or that plaintiff would forget about the posts outside the door. The circuit court further stated that the posts were not inherently dangerous and that they became dangerous only when acted upon by some external force. The court concluded that the only distractions involved in the case were those induced by plaintiff himself. The appellate court affirmed the judgment *n.o.c.*, with one justice dissenting, holding that defendant could not reasonably have been expected to foresee that plaintiff would fail to see or to remember the post, which was an obvious condition and which plaintiff had previously encountered. 185 Ill.App.3d at 163, 133 Ill.Dec. 179, 549 N.E.2d 1036.

[1-3] Directed verdicts or judgments *n.o.c.* ought to be entered only in those cases in which all of the evidence, when viewed in its aspect most favorable to the opponent, so overwhelmingly favors mov-

ant that no contrary verdict based on that evidence could ever stand. (*Pedrick v. Peoria & Eastern R.R. Co.* (1967), 37 Ill.2d 494, 510, 229 N.E.2d 504.) The essential elements of a cause of action based on common law negligence may be stated briefly as follows: the existence of a duty owed by the defendant to the plaintiff, a breach of that duty, and an injury proximately caused by that breach. (*Kirk v. Michael Reese Hospital & Medical Center* (1987), 117 Ill.2d 507, 525, 111 Ill.Dec. 944, 513 N.E.2d 387; *Micher v. Brown* (1973), 54 Ill.2d 539, 541, 301 N.E.2d 307. See also W. Keeton, Prosser & Keeton on Torts § 30, at 164-65 (5th ed. 1981).) The sole inquiry before us concerns the existence of a duty, i.e., whether defendant and plaintiff stood in such a relationship to one another that the law imposed upon defendant an obligation of reasonable conduct for the benefit of plaintiff. (See *Kirk v. Michael Reese Hospital & Medical Center* (1987), 117 Ill.2d 507, 525, 111 Ill.Dec. 944, 513 N.E.2d 387.) Whether a duty exists in a particular case is a question of law to be determined by the court. *Kirk*, 117 Ill.2d at 525, 111 Ill.Dec. 944, 513 N.E.2d 387; *Wimmer v. Koenigseder* (1985), 108 Ill.2d 435, 440, 92 Ill.Dec. 233, 481 N.E.2d 1088.

[1] In *Micher v. Brown* (1973), 54 Ill.2d 539, 301 N.E.2d 307, this court observed that "the concept of duty in negligence cases is very involved, complex and indeed nebulous." (54 Ill.2d at 545, 301 N.E.2d 307.) Nonetheless, this court has identified certain factors which are relevant to the existence of a duty. The "reasonable foreseeability" of injury is one important concern (*Cunis v. Brennan* (1974), 56 Ill.2d 372, 308 N.E.2d 617), but this court has recognized that foreseeability alone provides an inadequate foundation upon which to base the existence of a legal duty (*Kirk v. Michael Reese Hospital & Medical Center* (1987), 117 Ill.2d 507, 525, 111 Ill.Dec. 944, 513 N.E.2d 387; *Cunis v. Brennan* (1974), 56 Ill.2d 372, 375, 308 N.E.2d 617; see also Green, *Foreseeability in Negligence Law*, 61 Colum.L.Rev. 1401, 1417-18 (1961)). Other considerations include the likelihood of injury, the magnitude of the

burden of guarding against it and the consequences of placing that burden upon the defendant. *Kirk v. Michael Reese Hospital & Medical Center* (1987), 117 Ill.2d 507, 526, 111 Ill.Dec. 944, 513 N.E.2d 387; *Lance v. Senior* (1967), 36 Ill.2d 516, 518, 224 N.E.2d 231.

With respect to conditions on land, the scope of the landowner's or occupier's duty owed to entrants upon his premises traditionally turned on the status of the entrant. The operator of a business, though not an insurer of his customer's safety, owed his invitees a duty to exercise reasonable care to maintain his premises in a reasonably safe condition for use by the invitees. (*Perminas v. Montgomery Ward & Co.* (1975), 60 Ill.2d 469, 328 N.E.2d 290; *Mick v. Kroger Co.* (1967), 37 Ill.2d 148, 224 N.E.2d 859; *Olinger v. Great Atlantic & Pacific Tea Co.* (1961), 21 Ill.2d 469, 173 N.E.2d 443.) Licensees and trespassers were owed substantially narrower duties. (*Pashinian v. Horitonoff* (1980), 81 Ill.2d 377, 43 Ill.Dec. 21, 410 N.E.2d 21.) Plaintiff in this case was a business invitee on defendant's premises at the time he was injured. We note that in 1981 the General Assembly enacted the Premises Liability Act (Ill.Rev.Stat.1987, ch. 80, par. 301 *et seq.*), which provides, in pertinent part:

"§ 2. The distinction under the common law between invitees and licensees as to the duty owed by an owner or occupier of any premises to such entrants is abolished.

The duty owed to such entrants is that of reasonable care under the circumstances regarding the state of the premises or acts done or omitted on them." (Ill.Rev.Stat.1987, ch. 80, par. 302.)

The duty expressed in the Act is phrased somewhat differently than the duty owed to invitees under the common law. Under the common law, the landowner's or occupier's duty was to use reasonable care to maintain his premises in a reasonably safe condition. However, even under the common law, if he chose to maintain a dangerous condition on his premises, it was generally held that an adequate warning to invitees would suffice to render the condition "reasonably safe." He did not have to

actually remove all dangers from his premises in order to avoid liability. (*Perminas v. Montgomery Ward & Co.* (1975), 60 Ill.2d 469, 475, 328 N.E.2d 290; *Geraghty v. Burr Oak Lanes, Inc.* (1955), 5 Ill.2d 153, 157-58, 125 N.E.2d 47.) The Premises Liability Act thus did not significantly alter the common law duty owed by an owner or occupier of premises to invitees thereon (*Leenogle v. Myers* (1988), 167 Ill.App.3d 239, 243, 118 Ill.Dec. 95, 521 N.E.2d 163), but rather retracted the special but limited immunity from tort liability enjoyed by owners and occupiers of land with respect to licensees.

In conjunction with the common law rule governing a landowner's or occupier's duty to invitees there developed a principle that the owner or occupier is not liable to entrants on his premises for harm caused by a condition on the premises of which the entrant is aware or which is obvious. (*Altenaust v. Illinois Power Co.* (1976), 62 Ill.2d 456, 469, 343 N.E.2d 465 ("A business invitee has a responsibility for his own safety and must be held to be equally aware of all the obvious and normal hazards incident to the premises as the possessor of the land"). *Calvert v. Springfield Light & Power Co.* (1907), 231 Ill. 290, 293, 83 N.E. 184 (owner's or occupier's obligation is to protect invitees from unsafe conditions on the land which are known to him and not known to the invitee); *Longnecker v. Illinois Power Co.* (1978), 64 Ill.App.3d 634, 640, 21 Ill.Dec. 382, 391 N.E.2d 769 ("Generally, there is no obligation to protect the invitee against dangers which are known to him, or which are so obvious and apparent to him that he may reasonably be expected to discover them"). *Ragni v. Lincoln-Douglas Bancoland, Inc.* (1968), 91 Ill.App.2d 172, 176, 234 N.E.2d 168 (no duty to warn invitee of hazard which is obvious and known to the invitee).) A defendant was thus generally held to have no duty to warn his invitees of, or otherwise protect them from, known or obviously dangerous conditions on his premises. But clearly, in this State, as in others, the "known or obvious risk" principle was sometimes treated as a type of contributory negligence or assumption

of the risk. See generally Annot., 35 A.L.R. 2d 127 (1971) (and cases cited therein).

Plaintiff criticizes the court's adoption of a comparative negligence formula in *Aties v. Ribar* (1987), 83 Ill.2d 1, 52 Ill.Dec. 23, 421 N.E.2d 505, as modified by Ill.Rev.Stat.1987, ch. 110, par. 2-1115. It made little difference whether the principle was treated as one of "no duty" or one of contributory negligence. Under either characterization the result was the same: no recovery. In the present case, however, plaintiff argues that the principle that an owner or occupier of land may have no duty to warn or otherwise make reasonable steps to protect those lawfully on his premises of certain conditions on his premises because those conditions are known to the entrant or are open and obvious is incompatible with our system of comparative fault. Plaintiff asserts that the fact a condition causing the injury may be open and obvious, or may have been previously encountered by the plaintiff is but a factor to be considered in determining the plaintiff's comparative fault.

[5] We agree with plaintiff that the fact a person's injury resulted from his encountering a known or open and obvious condition on a defendant's premises is a proper factor to be considered in assessing the person's comparative negligence. It is unquestionably relevant to whether the injured party was exercising a reasonable degree of care for his own safety. And in this respect a plaintiff's own fault in encountering such a condition will not necessarily bar his recovery. As discussed below, however, we find that the obviousness of a condition is also relevant to the existence of a duty on the part of defendant.

[6] Initially we reject plaintiff's argument that the adoption of comparative negligence in this State has affected the basic duty a landowner or occupier owes to entrants upon his land with respect to such conditions. Some courts and commentators have apparently embraced the position taken by plaintiff in this respect. (See, e.g., *Care v. J.C. Penney Co.* (Mo.1987), 741 S.W.2d 28, 30; *Parker v. Highland Park, Inc.* (Tex.1978), 565 S.W.2d 512, 517-18.

See also Note, *Torts—Assumption of Risk and the Obvious Danger Rule. Primary or Secondary Assumption of Risk?*, 18 Land & Water L.Rev. 373, 384-85 (1983).) The primary justification for this approach is the proposition that a consequence of the adoption of comparative negligence is the elimination of those common law devices which act as absolute bars to recovery. We find this argument unpersuasive.

In *Dunn v. Baltimore & Ohio R.R. Co.* (1989), 127 Ill.2d 350, 130 Ill.Dec. 409, 537 N.E.2d 738, this court followed the common law rule that a train stopped at a crossing is generally adequate notice and warning of its presence to any traveler who is in the exercise of ordinary care for his own safety, and that the railroad is under no duty to give additional signs, signals or warnings. This court there rejected the plaintiff's argument that the rule, serving as an absolute bar to plaintiff's recovery, is incompatible with comparative negligence principles. We held that "the adoption of comparative negligence does not expand or otherwise alter the duty owed by a railroad to motorists approaching a standing train at a crossing." (127 Ill.2d at 365, 130 Ill.Dec. 409, 537 N.E.2d 738. See also *Frankenthal v. Grand Trunk Western R.R. Co.* (1983), 120 Ill.App.3d 409, 76 Ill.Dec. 130, 458 N.E.2d 530.) Plaintiff here argues that the rationale for our holding in *Dunn* should be limited to the context of railroad crossing cases or that *Dunn* should be overruled. We disagree. In *Dunn*, we recognized that the advent of comparative negligence did not affect the basic duty a defendant owes a plaintiff in negligence cases. (See also *Bridges v. Bentley* (1989), 244 Kan. 434, 437, 769 P.2d 635, 638; *Thompson v. Stearns Chemical Corp.* (Iowa 1984), 345 N.W.2d 131, 134 (both expressly recognizing that comparative negligence did not affect the basic duty owed by a defendant).) We continue to adhere to this principle. Comparative negligence has indeed altered the nature of defenses available to a defendant. (See, e.g., *Coney v. J.L.G. Industries, Inc.* (1983), 97 Ill.2d 101, 119, 73 Ill.Dec. 337, 454 N.E.2d 197 (defenses of misuse and

assumption of the risk in strict products liability cases no longer serve as absolute bars to a plaintiff's recovery.) In the present case, however, we are not so much concerned with the defenses available to defendant, but rather with the existence of a duty on the part of defendant in the first instance. In a common law negligence action, before a plaintiff's fault can be compared with that of the defendant, it obviously must first be determined that the defendant was negligent. It is fundamental tort law that before a defendant can be found to have been negligent, it must first be determined that the defendant owed a legal duty to the plaintiff. (Green, *Duties, Risks, Causation Doctrines*, 41 Tex.L.Rev. 42, 45 (1962). See generally W. Keeton, *Prosser & Keeton on Torts* ch. 5 (5th ed. 1984).) We hold therefore that the adoption of comparative negligence in this State has no effect on the basic duty a defendant owes to a plaintiff.

The crux of the issue before us then is whether defendant's general duty of reasonable care extended to the risk encountered by plaintiff. This court has not recently had occasion to address the validity of the "known" or "obvious" risk principle. We do so now. We conclude that to the extent that the rule may have held that the duty of reasonable care owed by an owner or occupier to those lawfully on his premises does not under any circumstances extend to conditions which are known or obvious to such entrants, that rule is not the law in this State.

In *Gonaust v. Illinois Power Co.* (1976), 62 Ill.2d 456, 343 N.E.2d 465, this court found that the "Restatement (Second) of Torts, section 343, correctly states the settled law regarding the liability of possessors of land to invitees." (62 Ill.2d at 468, 343 N.E.2d 465.) Section 343 provides:

"A possessor of land is subject to liability for physical harm caused to his invitees by a condition on the land if, but only if, he

(a) knows or by the exercise of reasonable care would discover the condition, and should realize that it involves an

unreasonable risk of harm to such invitees, and

(b) should expect that they will not discover or realize the danger, or will fail to protect themselves against it, and

(c) fails to exercise reasonable care to protect them against the danger."

The traditional rule, endorsed by the original Restatement of Torts, sections 340 and 343 (1934), that an owner or occupier of land has no duty under any circumstances to protect entrants from conditions on his land of which the entrant knows and realizes the risk or which are obvious, has fallen under harsh criticism. Professor Fleming James argued that this rule is "wrong in policy." James, *Tort Liability of Occupiers of Land: Duties Owed to Licensees and Invitees*, 63 Yale L.J. 645, 628 (1954), reprinted in 5 F. Harper, F. James & O. Gray, *The Law of Torts* § 27.13, at 250-51 (2d ed. 1956). See also Note, *Torts—Assumption of Risk and the Obvious Danger Rule. Primary or Secondary Assumption of Risk?*, 18 Land & Water L.Rev. 373, 381 (1983) ("A duty limitation is proper for those dangers which are always outside the defendant's scope of duty, but obvious dangers are not always found there. The argument that the obviousness always takes the danger beyond the scope of defendant's duty does not address the simple fact that the same hole in the ground, perfectly obvious by day, is not obvious under cover of total darkness"; *Hanson v. Town & Country Shopping Center, Inc.* (1966), 259 Iowa 542, 547, 144 N.W.2d 870, 874 ("To arbitrarily deny liability for open or obvious defects and apply liability only for hidden defects, traps or pitfalls, is to adopt a rigid rule based on objective classification in place of the concept of the care of a reasonable and prudent man under the particular circumstances").

[7] It must be remembered that under our Premises Liability Act, and at least nominally under the common law, the landowner's or occupier's duty toward his invitees is always that of reasonable care. The only sound explanation for the "open and obvious" rule must be either that the de-

found that the exercise of reasonable care would not anticipate that the plaintiff would fail to notice the condition, appreciate the risk, and avoid it (see Keeton, *Personal Injuries Resulting from Open and Obvious Conditions*, 100 U.Pa.L.Rev. 629, 642-43 (1952)), or perhaps that reasonable care under the circumstances would not remove the risk of injury in spite of foreseeable consequences to the plaintiff. But neither of these explanations justifies a *per se* rule that under no circumstances does the defendant's duty of reasonable care extend to conditions which may be labeled "open and obvious" or of which the plaintiff, in some general sense "aware." Professor Page Keeton noted that "there is perhaps no condition the danger of which is so obvious that all customers under all circumstances would necessarily see and realize the danger in the absence of contributory negligence, and this is particularly true if the further principle so often rejected is accepted that the customer or licensee or invitee is entitled to assume that the premises are reasonably safe for his use." (Keeton, *Personal Injuries Resulting from Open and Obvious Conditions*, 100 U.Pa.L.Rev. 629, 642 (1952)). Attempting to dispose of litigation by merely invoking such relative and imprecise characterizations as "known" or "obvious" is certainly no adequate substitute for assessing the scope of the defendant's duty under the circumstances in accordance with the considerations previously identified by this court. *Kirk v. Michael Reese Hospital & Medical Center* (1987), 117 Ill.2d 507, 525, 111 Ill.Dec. 911, 513 N.E.2d 357; *Lance v. Sandoz* (1987), 36 Ill.2d 516, 518, 224 N.E.2d 231.

Certainly a condition may be so blatantly obvious and in such position on the defendant's premises that he could not reasonably be expected to anticipate that people would fail to protect themselves from any danger posed by the condition. Even in the case of children on the premises, this court has held that the owner or possessor has no duty to remedy conditions presenting obvious risks which children would generally be expected to appreciate and avoid. *Boyer v. Doe* (1984), 102 Ill.2d 278, 286, 80

Ill.Dec. 40, 461 N.E.2d 1023 (seven-year-old fell through ice on artificial retention pond); see also *Simpson v. Zimmerman* (1986), 151 Ill.App.3d 396, 101 Ill.Dec. 349, 502 N.E.2d 846 (four-year-old burned by candle flame). Professor James observed that "[i]f people who are likely to encounter a condition may be expected to take perfectly good care of themselves without further precautions, then the condition is not unreasonably dangerous because the likelihood of harm is slight." James, *Tort Liability of Occupiers of Land: Duties Owed to Licensees and Invitees*, 63 Yale L.J. 605, 623 (1954), reprinted in 5 F. Harper, F. James & O. Gray, *The Law of Torts* § 27.13, at 242 (2d ed. 1986).

This is not, as plaintiff here suggests, a resurrection of contributory negligence. The scope of defendant's duty is not defined by reference to plaintiff's negligence or lack thereof. The focus must be on defendant. A major concern is whether defendant could reasonably have foreseen injury to plaintiff. *Cunis v. Brennan* (1971), 56 Ill.2d 372, 398 N.E.2d 617.

A rule more consistent with an owner's or occupier's general duty of reasonable care, however, recognizes that the "obviousness" of a condition or the fact that the injured party may have been in some sense "aware" of it may not always serve as adequate warning of the condition and of the consequences of encountering it. It is stated in Prosser & Keeton on Torts:

"[I]n any case where the occupier as a reasonable person should anticipate an unreasonable risk of harm to the invitee notwithstanding his knowledge, warning, or the obvious nature of the condition, something more in the way of precautions may be required. This is true, for example, where there is reason to expect that the invitee's attention will be distracted, as by goods on display, or that after a lapse of time he may forget the existence of the condition, even though he has discovered it or been warned; or where the condition is one which would not reasonably be expected, and for some reason, such as an arm full of bundles, it

may be anticipated that the visitor will not be looking for it." W. Keeton, Prosser & Keeton on Torts § 61, at 427 (5th ed. 1984).

See also 5 F. Harper, F. James & O. Gray, *The Law of Torts* § 27.13, at 244-47 (2d ed. 1986); J. Page, *The Law of Premises Liability* § 4.6, at 80-85 (2d ed. 1988).

This is the position taken by the Restatement (Second) of Torts, section 343A (1965). That section provides in pertinent part:

"(1) A possessor of land is not liable to his invitees for physical harm caused to them by any activity or condition on the land whose danger is known or obvious to them, unless the possessor should anticipate the harm despite such knowledge or obviousness." (Emphasis added.)

Comment c of section 343A(1) states the general rule that the owner or occupier may reasonably assume that invitees will exercise reasonable care for their own safety, and that ordinarily he need not take precautions against dangers which are known to the visitor or so obvious that the visitor may be expected to discover them. Comment f, however, explains that reason to expect harm to visitors from known or obvious dangers may arise "where the possessor has reason to expect that the invitee's attention may be distracted, so that he will not discover what is obvious, or will forget what he has discovered, or fail to protect himself against it. . . . In such cases the fact that the danger is known, or is obvious, is important in determining whether the invitee is to be charged with contributory negligence, or assumption of risk. It is not, however, conclusive in determining the duty of the possessor, or whether he has acted reasonably under the circumstances." Restatement (Second) of Torts § 343A, comment f, at 220 (1965).

The manifest trend of the courts in this country is away from the traditional rule absolving, *ipso facto*, owners and occupiers of land from liability for injuries resulting from known or obvious conditions, and toward the standard expressed in section 343A(1) of the Restatement (Second) of

Torts (1965). (See, e.g., *Kremer v. Carr's Food Center* (Alaska 1967), 462 P.2d 747; *Kuykendall v. Newgent* (1974), 255 Ark. 945, 504 S.W.2d 344; *Ashcroft v. Calder Race Course, Inc.* (Fla.1986), 492 So.2d 1309; *Friedrich v. Department of Transportation* (1978), 60 Haw. 32, 586 P.2d 1037; *Harrison v. Taylor* (1989), 115 Idaho 598, 768 P.2d 1321; *Hanson v. Town & Country Shopping Center, Inc.* (1966), 250 Iowa 542, 144 N.W.2d 870; *Williams v. Boise Cascade Corp.* (Me.1986), 507 A.2d 576; *Adre v. Evanson* (Minn.1979), 251 N.W.2d 177; *Cor v. J.C. Penney Co.* (Mo. 1987), 741 S.W.2d 28; *Kronen v. Richter* (1984), 211 Mont. 268, 683 P.2d 1315; *Pawson v. Payless for Drugs* (1967), 248 Or. 334, 433 P.2d 1019; *Jones v. Three Rivers Management Corp.* (1978), 483 Pa. 75, 394 A.2d 546; *Mitchell v. Ankney* (S.D.1986), 396 N.W.2d 312; *Parker v. Highland Park, Inc.* (Tex.1978), 565 S.W.2d 512; *Maci v. State Farm Fire & Casualty Co.* (1981), 105 Wis.2d 716, 314 N.W.2d 914; *O'Donnell v. City of Casper* (Wyo.1985), 696 P.2d 1278. See generally App.1, 35 A.L.R.3d 230 (1971)). Indeed the appellate court of this State has generally embraced the approach of section 343A. (See, e.g., *Steinhauer v. Arnie Bauer Cadillac Co.* (1988), 172 Ill.App.3d 314, 122 Ill.Dec. 375, 526 N.E.2d 577; *Erne v. Peace* (1987), 154 Ill.App.3d 420, 115 Ill.Dec. 517, 517 N.E.2d 1203; *Shaffer v. Mays* (1986), 149 Ill. App.3d 779, 95 Ill.Dec. 83, 489 N.E.2d 35; *Allgauer v. Le Bastille, Inc.* (1984), 101 Ill.App.3d 978, 57 Ill.Dec. 466, 428 N.E.2d 1146; *Sepesy v. Archer Daniels Midland Co.* (1981), 97 Ill.App.3d 868, 53 Ill.Dec. 273, 423 N.E.2d 942; *Watkins v. Mt. Carmel Public Utility Co.* (1983), 105 Ill. App.3d 493, 116 Ill.Dec. 420, 519 N.E.2d 10; *Deibert v. Bauer Brothers Construction Co.* (1989), 188 Ill.App.3d 193, 135 Ill.Dec. 652, 544 N.E.2d 9; *Piper v. Macon's Enterprises* (1984), 121 Ill.App.3d 644, 77 Ill. Dec. 133, 459 N.E.2d 1382; *Courtesy v. Allied Filter Engineering, Inc.* (1986), 181 Ill.App.3d 222, 129 Ill.Dec. 902, 536 N.E.2d 952. See also *Jakubiec v. Cities Service Co.* (7th Cir.1989), 844 F.2d 470 (applying Illinois law).) The courts below in this

present case apparently agree that sections 317 and 343A of the Restatement (Second) of Torts should govern a defendant's possible liability to those lawfully on his premises.

We recognize that the Restatement speaks to the more general question of duty, and not specifically to the existence of a duty. But we think the principles expressed there are consistent with the general duty of reasonable care owed to invitees and licensees, and they are relevant to the resolution of whether an injury was reasonably foreseeable. We emphasize, however, that since the existence of a duty turns in large part on public policy considerations, the magnitude of the burden of guarding against the injury, and the consequences of placing that burden upon the defendant, as well as the likelihood of injury and the possible serious nature of such an injury must also be taken into account.

Turning to the specific facts of the present case, we agree with defendant and the trial court that there is nothing inherently dangerous about the post. It is just an ordinary post. The proper question, however, is not whether the post was inherently dangerous, but whether, under the facts of this case, it was unreasonably dangerous. This question generally cannot be answered by merely viewing the condition in the abstract, wholly apart from the circumstances in which it existed. There may be many conditions on a person's premises which are in fact dangerous, but not "unreasonably" so for any of a number of reasons. For example, as discussed above, the defendant may have no reason to anticipate that an entrant on his premises will fail to see and appreciate the danger. But there may also be conditions which, though seemingly innocuous enough in themselves, indeed present an unreasonable danger under certain circumstances. For example, it may be said that there is ordinarily no unreasonable danger in an ordinary flight of stairs (*Alcorn v. Stepiński* (1959), 185 Ill.App.3d 1, 6-7, 132 Ill.Dec. 901, 519 N.E.2d 823), but stairs may indeed be unreasonably dangerous if, under the circumstances of a particular case, the defendant

in the exercise of reasonable care should anticipate that the plaintiff will fail to see them. *Alguier v. Le Bustille, Inc.* (1981), 101 Ill.App.3d 978, 57 Ill.Dec. 466, 428 N.E.2d 1146.

[8] This is not to say that the defendant must anticipate negligence on the part of the plaintiff. Generally a party need not anticipate the negligence of others. (See *Dunn v. Baltimore & Ohio R.R. Co.* (1989), 127 Ill.2d 350, 366, 130 Ill.Dec. 409, 537 N.E.2d 738; *Clarkson v. Wright* (1985), 108 Ill.2d 129, 133-34, 90 Ill.Dec. 950, 483 N.E.2d 268.) The inquiry is whether the defendant should reasonably anticipate injury to those entrants on his premises who are generally exercising reasonable care for their own safety, but who may reasonably be expected to be distracted, as when carrying large bundles, or forgetful of the condition after having momentarily encountered it. If in fact the entrant was also guilty of negligence contributing to his injury, then that is a proper consideration under comparative negligence principles.

We agree with the appellate court in the present case that the post with which plaintiff collided is not a hidden danger. Indeed plaintiff walked past the post when entering the store and admitted he was at least "subconsciously" aware of its presence. We disagree with the appellate court's holding, however, that "defendant could not reasonably have been expected to foresee that one of its customers would block his vision with an object which he had purchased and fail to see a five-foot-tall concrete post located outside of an entrance to its store." (135 Ill.App.3d at 163, 133 Ill.Dec. 170, 510 N.E.2d 1036.) We may well have arrived at a different conclusion if the post would have been located further away from the entrance of the building, or if the plaintiff would not have been carrying any vision-obscuring bundle.

In *Erne v. Peace* (1987), 164 Ill.App.3d 420, 115 Ill.Dec. 517, 517 N.E.2d 1203, the plaintiff was injured when she fell off a step/stoop while exiting the defendant's premises. The court held that the injury

was reasonably foreseeable despite the fact that the step/stoop was obvious and that the plaintiff had previously encountered it because the defendants were aware of the fact that she was visually impaired and would encounter the condition. (164 Ill.3d at 425-26, 115 Ill.Dec. 517, 517 N.E.2d 1203.) Similarly in *Shaffer v. Mays* (1986), 140 Ill.App.3d 779, 95 Ill.Dec. 83, 489 N.E.2d 35, the plaintiff fell into an open and obvious hole in a house which was being remodeled. The court held that the defendant's duty extended to this risk, even though the plaintiff knew of the existence of the hole, because the defendant had reason to expect that the plaintiff's attention would be distracted while moving roof trusses. (140 Ill.App.3d at 782-83, 95 Ill. Dec. 83, 489 N.E.2d 35.) In *Courtney v. Allied Filter Engineering Inc.* (1989), 181 Ill.App.3d 222, 129 Ill.Dec. 902, 536 N.E.2d 952, the plaintiff was injured when he fell off a lowered dockplate used for unloading trucks. The court held that despite the obvious nature of the dockplate, the defendant had reason to foresee that the plaintiff would be distracted while unloading his truck. (181 Ill.App.3d at 227-28, 129 Ill. Dec. 902, 536 N.E.2d 952.)

Similarly, in the case at bar it was reasonably foreseeable that a customer would collide with the post while exiting defendant's store carrying merchandise which could obscure view of the post. Defendant invited customers to use the door through which plaintiff entered and exited, and many customers did use it. Defendant had reason to anticipate that customers shopping in the store would, even in the exercise of reasonable care, momentarily forget the presence of the posts which they may have previously encountered by entering through the customer entrance door. It was also reasonably foreseeable that a customer carrying a large item which he had purchased in the store might be distracted and fail to see the post upon exiting through the door. It should be remembered that the post was located immediately outside the entrance to the Home Center section of defendant's store. Defendant had every reason to expect that customers would carry large, bulky items through

that door, particularly where, as here, the large overhead door was closed. The burden on the defendant of protecting against this danger would be slight. A simple warning or a relocation of the post may have sufficed. It is also relevant that there were no windows or transparent panels on the customer entrance doors to permit viewing of the posts from the interior of the store. Indeed defendant's clerk testified that he had seen people brush up against the post while exiting the store.

Defendant and the appellate court cite *Rosenberg v. Hartman* (1949), 313 Ill. 51, 46 N.E.2d 496, and *Snyder v. Olson* (1960), 202 Va. 8, 116 S.E.2d 31, in support of their argument that defendant owed no duty to plaintiff. In both *Rosenberg* and *Snyder* the plaintiffs walked into a glass door on the defendants' premises. In each of these cases the court ruled that the defendant was, as a matter of law, not negligent because the defendant would have no reason to anticipate that the door posed any danger to people exercising reasonable care for their own safety. The appellate court in the present case also relies on a similar glass door situation set out in illustration 1 to Restatement (Second) of Torts § 343A (1965). *Rosenberg*, *Snyder* and the Restatement illustration, however, all presume that anyone exercising reasonable care would ordinarily perceive a glass door and avoid walking into it. Whatever the validity of this presumption might be, it is not controlling in the case before us.

We find illustration 4 to section 343A to be very much in point. In illustration 4, a store permits a fallen rainspout to be across a footpath used by customers as an exit from the store. A customer leaves the store carrying an armful of bundles which obstruct her vision, and does not see the spout. She trips over it and is injured. The illustration concludes that if the store should reasonably have anticipated this, the store is liable to the customer. The comments and illustrations to section 343A thus support the position that while defendant cannot reasonably be expected to anticipate injuries which would ordinarily

same result if the customer were negligent, defendant can be expected under certain circumstances to anticipate that customers even in the general exercise of reasonable care will be distracted or momentarily forgetful.

Our decision in *Gienquist v. Illinois Power Co.* (1976), 52 Ill.2d 456, 343 N.E.2d 465, and appellate court decisions finding, as a matter of law, no liability after application of the principle expressed in section 313A of the Restatement (Second) of Torts (1965) do not suggest a different result here. In *Gienquist* we concluded that the defendant in the exercise of reasonable care could not have recovered the danger of electrical shock posed by power lines "which were adjacent to [the defendant's] property nor were they controlled." (Emphasis in original) 52 Ill.2d at 468, 343 N.E.2d 465. This court further observed that the defendant would have no reason to anticipate that an experienced electrical worker would fail to appreciate and avoid the danger posed by overhead wires 162 Ill.2d at 469, 343 N.E.2d 465. (See also *Levanque v. Myers* (1988), 52 Ill.App.3d 209, 118 Ill.Dec. 95, 521 N.E.2d 163; *Carroll v. Commonwealth Edison Co.* (1986), 147 Ill.App.3d 909, 101 Ill.Dec. 421, 495 N.E.2d 645 (both following *Gienquist* on similar facts). In the present case, defendant was clearly aware of the post which it maintained just outside the customer entrance door, and as we discussed above, it was reasonably foreseeable that a customer might be injured by colliding with the post.

We find it clear that injury of the type suffered by plaintiff is a likely result of collision with a concrete post. We further find that the magnitude of the burden on defendant to exercise reasonable care to protect its customers from the risk of colliding with the post is slight, as noted above. A simple warning may well serve to remove the unreasonableness of the danger posed by the post.

Our holding does not impose on defendant the impossible burden of rendering its premises injury-proof. Defendant can still expect that its customers will exercise reasonable care for their own safety. We

merely recognize that there may be certain conditions which, although they may be loosely characterized as "known" or "obvious" to customers, may not in themselves satisfy defendant's duty of reasonable care. If the defendant may reasonably be expected to anticipate that even those customers in the general exercise of ordinary care will fail to avoid the risk because they are distracted or momentarily forgetful, then his duty may extend to the risk posed by the condition. Whether in fact the condition itself served as adequate notice of its presence or whether additional precautions were required to satisfy the defendant's duty are questions properly left to the trier of fact. The trier of fact may also consider whether the plaintiff was in fact guilty of negligence contributing in whole or in part to his injury, and adjust the verdict accordingly.

[9] In sum we hold that defendant's duty of reasonable care encompassed the risk that one of its customers, while carrying a large, bulky item, would collide with the post upon exiting through the customer door. The jury instructions, which are not challenged by either party, adequately informed the jury of defendant's duty of reasonable care. There was ample evidence presented at trial to support a finding that defendant breached its duty and that the breach proximately caused plaintiff's injury. There was further ample evidence of plaintiff's own negligence contributing to his injury. We, therefore, see no reason to disturb the jury's verdict. The judgments of the circuit and appellate courts are reversed, and this cause is remanded to the circuit court of Champaign County with directions to enter judgment for plaintiff in the amount of \$68,000.

Judgments reversed; cause remanded with directions.



136 Ill.2d 157

143 Ill.Dec. 300

The PEOPLE of the State of
Illinois, Appellant,

v.

Tyrone MORRIS, Appellee.

No. 68971.

Supreme Court of Illinois.

April 18, 1990.

Defendant who was convicted of possession of altered temporary registration permit for his automobile filed posttrial motion in arrest of judgment. The Circuit Court, DuPage County, granted motion. State appealed to the Appellate Court, and moved to transfer appeal to the Supreme Court. The Supreme Court granted motion. The Supreme Court, Calvo, J., held that: (1) statutory penalty of Class 2 felony for alteration of temporary registration permit, as applied to defendant who altered temporary registration permit for his own vehicle, violated due process clause of State Constitution, and (2) statutory penalty, as applied to defendant who altered temporary registration permit for his own vehicle, violated State Constitution's guarantee of proportionate penalties.

Affirmed; cause remanded.

1. Criminal Law ☞13(2)

Legislature has wide discretion to prescribe penalties for defined offenses under its police power.

2. Automobiles ☞316

Constitutional Law ☞270(1)

Penalty of Class 2 felony for crime of alteration of automobile's temporary registration permit, as applied to defendant who altered temporary registration permit for his own vehicle, violated due process clause of State Constitution, as penalty was not reasonably designed to protect automobile owners against theft, nor was it reasonably designed to protect general public against commission of crimes involving stolen motor vehicles. S.H.A. ch. 95½, § 4-104(b), par. 2; Const. Art. 1, § 2.

3. Automobiles ☞316

Penalty of Class 2 felony for alteration of automobile's temporary registration permit, as applied to defendant who altered temporary registration permit for his own vehicle, violated guarantee of proportionate penalties in State Constitution. S.H.A. ch. 95½, § 4-104(b), par. 2; Const. Art. 1, § 11.

4. Automobiles ☞325

Statute prohibiting any person from altering registration stickers applies to alteration of temporary registration permits. S.H.A. ch. 95½, § 3-703.

Neil F. Hartigan, Atty. Gen., Springfield (Robert J. Ruiz, Sol. Gen., and Terence M. Madien, Jack Donatelli and Arthur C. Anderson, Asst. Attys. Gen., Chicago, of counsel, for people).

Joseph Weller, Deputy Defender, and Patrick M. Carmody, Asst. Defender, Office of the State App. Defender, Elgin, for appellee.

Justice CALVO delivered the opinion of the court:

Defendant, Tyrone Morris, was found guilty by the circuit court of DuPage County of the offense of possession of an altered temporary registration permit in violation of section 4-104(a)(3) of the Illinois Vehicle Code (the Code) (Ill.Rev.Stat.1987, ch. 95½, par. 4-104(a)(3)). A temporary registration permit is commonly known as a license-applied-for sticker. The penalty classification for a violation of section 4-104(a)(3) of the Code is a Class 2 felony (Ill.Rev.Stat.1987, ch. 95½, par. 1-100(2)). A Class 2 felony carries a penalty of three to seven years of imprisonment. (Ill.Rev.Stat.1987, ch. 28, par. 1007-8-1(a)). Defendant was convicted of having altered the expiration date on his temporary registration permit from February 12, 1988, to August 12, 1988.

Defendant filed a post-trial motion in arrest of judgment in which he argued the statute defining the offense of possession of an altered temporary registration permit